

BlueNewsSM

for Providers



BlueCross BlueShield of South Carolina and
BlueChoice[®] HealthPlan of South Carolina

HEDIS[®] Measurements and Cancer Screenings



Prevention is the best way to avoid illnesses and catch cancer early. You can help our members and your patients stay healthy with these cancer screenings:

BSC: BREAST CANCER SCREENING

This measure assesses the percentage of women ages 50 – 74 who had a mammogram screening for breast cancer. You must do at least one mammogram any time on or after Oct. 1, two years before the measurement year, through Dec. 31 of the same year. This is a 27-month period. This measure does not count biopsies, breast ultrasounds or MRIs, because they are not primary methods of breast cancer screening.

Coding Guidance

You can submit up to 25 codes per claim. This additional coding allows us to close these opportunities based on claims without having to get additional records or compliance forms.

What codes do I file?

When filing claims, you can help improve our awareness of the services you provide related to mammography by using these codes:

CPT Codes: 77055-77057, 77061-77063, 77065-77067

HCPCS Codes: G0202, G0204, G0206

CCS: CERVICAL CANCER SCREENING

This measure monitors the percentage of women ages 21 – 64 who were appropriately screened for cervical cancer using either of these criteria:

- Women ages 21 – 64 who had cervical cytology performed every three years.
- Women ages 30 – 64 who had cervical cytology with human papillomavirus (HPV) co-testing performed every five years.

Save the Date for The 2020 Annual Provider Summit

- Dec. 5, 2019, at Embassy Suites, Greenville
- Dec. 9, 2019, at Palmetto Goodwill, North Charleston
- Dec. 17 and 18, 2019, at Columbia Metropolitan Center, Columbia

Upcoming Webinars

Provider Enrollment – April 10, 2019

Maternity Initiatives – April 11, 2019

ClaimsXten – April 25, 2019

Continued on page 2.

Coding Guidance

You can submit up to 25 codes with any claim to help transmit this information to us. Additional coding allows us to close these opportunities based on claims without having to get records or compliance forms.

What codes do I file?

When filing claims, you can help improve our awareness of the services you provide related to screening for cervical cancer by using these codes:

CPT Codes (Pap): 88141-88143, 88147, 88148, 88150, 88152, 88153, 88154, 88164-88167, 88174, 88175

CPT Codes (HPV): 87620, 87621, 87622, 87624, 87625

HCPCS Codes: G0123, G0124, G0141, G0143, G0144, G0145, G0147, G0148, P3000, P3001, Q0091

Collection-Only Note:

HCPCS Q0091 is the only code from the lists above that represents collection of cells for cervical cytology without interpretation, such as those that are to be sent to a lab for evaluation. All other codes include completion of interpretation and may not be appropriate for use in all office settings.

COL: COLORECTAL CANCER SCREENING

This measure assesses whether adults ages 50 – 75 have had appropriate screening for colorectal cancer. We define “appropriate screening” as use of any one of these screening methods:

- Flexible sigmoidoscopy in the measurement year or the preceding four years.
- Fecal occult blood test (FOBT) during the measurement year. (May not be collected via digital rectal exam.)
- FIT-DNA in the measurement year or the preceding two years.
- Colonoscopy in the measurement year or the preceding nine years.
- CT colonography in the measurement year or the preceding four years.

Coding Guidance

You can submit up to 25 codes with any claim to help transmit this information to us. Additional coding allows us to close these opportunities based on claims without having to get records or compliance forms.

**What codes do I file?**

When filing claims, you can help improve our awareness of the services you provide related to colorectal cancer screenings by using these codes:

Flexible Sigmoidoscopy

CPT Codes: 45330-45335, 45337, 45338, 45340-45342, 45346, 45347, 45349, 45350

HCPCS Code: G0104

FOBT

CPT Codes: 82270, 82274

HCPCS Code: G0328

FIT-DNA

CPT Code: 81528

HCPCS Code: G0464

Colonoscopy

CPT Codes: 44388-44394, 44397, 44401-44408, 45355, 45378-45393, 45398

HCPCS Codes: G0105, G0121

CT Colonography

CPT Codes: 74261, 74262, 74263

Provider Education Consultant Spotlight



NAME: Jeanne Burke

WHERE WERE YOU BORN?

Mosinee, Wisconsin

TITLE/RESPONSIBILITIES:

Provider Relations and Education Advocate Consultant for South Carolina's Lowcountry

YEARS WITH BLUE CROSS:

One (with 20-plus years of experience in health

care, provider relations, account management, training, administration and insurance)

EDUCATION: Master's Certificate Health Care Administration; B.S. management, University of Maryland

PART OF MY JOB I ENJOY MOST: Giving my best to assist providers. I love being resourceful and helping people.

FAMILY/PETS: Happily married, son in Maryland, daughter and son-in-law in Texas; youngest of 10 children; and Roadie, my 14-year-old Jack Russell (who's still spunky!)

BEST VACATION I EVER HAD: I enjoy all vacations — Caribbean islands, Europe, Scandinavia, Alaskan cruise and attending Olympic Games (seven so far, both summer and winter!)

HOBBIES/INTERESTS: We moved from the MD/DC region to the Charleston area (which I fell in love with when working with one of BlueCross' HEDIS contractors) and I love walking the beach to collect unusual shells, traveling, cooking, puzzles and being outdoors.

FIRST CAR: An old diesel Peugeot that rarely started (but my favorite was my 2004 black Mustang convertible)

MOST RECENT APP YOU DOWNLOADED: OK, to be honest, I hate apps, because I have too many photos (that I don't want to sort). So apps take up too much more space on my phone.

IF YOU COULD HAVE ANY SUPERPOWER, WHAT WOULD IT BE? To travel at the speed of light (or just be like "I Dream of Jeannie," and be anywhere by blinking)



Your Newest Provider Education Consultant

Join us in welcoming our newest internal Provider Education Consultant, Kristin Scott. She joined the team in August of 2018. She has been with BlueCross BlueShield of South Carolina for more than eight years with a background in health care and communications. She has a passion for animals, promoting access to health care and health education. Look for her during our monthly webinars and at the 2020 Annual Provider Summit.

Inpatient Non-Reimbursable Charge/Unbundling Policy

BlueCross and BlueChoice® implemented a policy Oct. 1, 2018, to address charges considered to be non-reimbursable, unbundled or otherwise not allowed to be billed separately. This policy is applicable only to inpatient charges and is not intended to affect care decisions.

Providers are responsible for accurately and completely documenting services provided to members. Claims should be coded and submitted in accordance with industry standard coding guidelines and BlueCross and BlueChoice policies.

Read more about this policy [on our website](#).

news & notes

Event Registration Moved to Eventbrite

Our event registration moved to Eventbrite. You now get confirmation emails containing important information. You can also save the event to your calendar. Be sure to register using your office email address.

Provider Enrollment Contact Information Changed

The email address Provider.Cert@bcbssc.com is no longer supported as of Jan. 1, 2019. Please note the website and email addresses provided. Please use them for enrollment, return documentation and updates.

- Initial Enrollment Applications — Provider.Blue.Enroll@bcbssc.com
- Returning Documentation — Provider.Requested.Info@bcbssc.com
- Provider Demographic Updates — Provider.Blue.Updates@bcbssc.com
- Recredentialing — Recred.App@bcbssc.com

If you need help with the provider enrollment process, please fill out the [Provider Enrollment Assistance Form](#). Someone will be with you within two business days.

To see which forms are needed for provider enrollment, please see the [individual checklist](#) and [group checklist](#).

If you're checking on the status of an application, please note we will contact you at these points in the application process:

- When we receive your entire application
- If we need any additional documentation
- When your application is moving to the onboarding process
- When your enrollment is complete and you are enrolled with BlueCross BlueShield of South Carolina and BlueChoice HealthPlan

Did You Know?

MIM AND ELIGIBILITY

You can log in to My Insurance ManagerSM to check member eligibility and benefits. You can check benefits using specific CPT or HCPCS codes and diagnosis codes. You can print or save the results as a PDF to the patient's file. Many benefit plans also provide specific guidance and limitations in the resulting messages. Refer to the Resources option to access the My Insurance Manager user guides. Be sure to check eligibility at every visit.



Need to Get in Touch With Provider Relations and Education?

Provider advocates are always eager to assist you. If you have a training request, please contact your county's designated provider advocate by using the [Provider Advocate Training Request Form](#). For questions about an ongoing education initiative or a recent news bulletin, submit the [Provider Education Contact Form](#). These forms are located on the Provider Advocates page of our provider websites.



BlueCross BlueShield of South Carolina and
BlueChoice® HealthPlan of South Carolina

Independent licensees of the Blue Cross and Blue Shield Association

Benefits Disclaimer: The information listed is general information and does not guarantee payment. Benefits are always subject to the terms and limitations of specific plans. No employee of BlueCross BlueShield of South Carolina or BlueChoice HealthPlan of South Carolina has authority to enlarge or expand the terms of the plan. The availability of benefits depends on the patient's coverage and the existence of a contract for plan benefits as of the date of service. A loss of coverage, as well as contract termination, can occur automatically under certain circumstances. There will be no benefits available if such circumstances occur.

Publication Disclaimer: For educational and research purposes only. While the articles in this publication are derived from sources believed reliable, it is not intended to be professional health care advice. Every effort has been made to ensure that the information in this editorial was correct. We do not assume and hereby disclaim any liability for loss caused by errors or omissions in preparation and editing of this publication.